# **PRIVACY POLICY**

This Privacy Policy is effective as of November 2020.

This Privacy Policy was last reviewed on November 2020.

In this Privacy Policy (the "**Policy**"), Chiesi Canada Corp., with offices at Suite 100E, 3800 Steeles Avenue West, Woodbridge, Ontario ("**Chiesi**" or "**we**"), describes how we collect, use, disclose and otherwise process the Personal Information of individuals who access and use our websites linked to this policy (our "**Site**"). We use the term "**Personal Information**" to mean information about an identified or identifiable individual. Our Site may contain links to third party websites/content/services that are not owned or controlled by Chiesi. Chiesi is not responsible for how these properties operate or treat your Personal Information, so we recommend that you read the privacy policies and terms associated with these third-party properties carefully. This Policy is applicable to the Canadian Site only. Should you visit another Chiesi website, please see the applicable privacy policy. This Site is not intended for use by residents of the European Union.

By using our Site, you consent to us processing your Personal Information as described in this Policy. If you do not consent to us processing your Personal Information as described herein, please do not use our Site.

#### 1. WHAT PERSONAL INFORMATION DO WE COLLECT?

We collect the following types of Personal Information:

- Online Forms: When you complete and submit an online form, registration, or survey ("Form"), we collect any Personal Information that you included in the Form for the purposes described in the Form and in this Policy. When you voluntarily complete and submit a Form, you will know what categories of Personal Information we collect for that processing because you will have provided that information to us. This information may include your title, name, postal address, institutional association, occupation, e-mail address, telephone number, date of birth, gender, and other demographic information.
- Usage Information: When you visit our Site, we automatically collect the following types of information during your use and navigation of our Site ("Usage Information"): your browser type (to ensure compatibility between our Site and your browser), the domain name of the website that allowed you to navigate to our Site, your incomplete internet protocol (IP) address, time spent on our Site, web pages viewed, frequency of visits, and other relevant statistics about your use of our Site. Unless you also actively submit Personal Information to us, any Usage Information typically does not allow us to identify you personally. Usage Information is generally collected through the use of cookies.
- **Cookies**: We use cookies to collect aggregate data. A "cookie" is a small piece of information sent by a Web server to a Web browser that enables the server to collect information from the browser. Cookies are stored on your hard drive and not on our Site, so you can examine your data files and see what information is being recorded. Most cookies are "session cookies" that are automatically deleted when the user closes his or her browser at the end of a session. You may decline cookies if your browser permits. If you do so, however, you may be required to re-enter your previously submitted information each time you visit our Site. Data collected by cookies is used to monitor a website and improve its usability. We may use cookies on certain pages, for example, to eliminate the need for you to re-enter your password during a session. We can also use cookies to identify

your IP address when you visit a Site to keep track of your browsing patterns and to build a demographic profile.

- **Publicly Available Information:** Where permitted by applicable law, we may augment the Personal Information we have about you with information obtained from third-party publicly available sources. For example, to verify licensure of healthcare professionals, we may use Personal Information in conjunction with information obtained from a licensing board.
- If you submit any Personal Information relating to other people to us, you represent that you have the authority to do so and to permit us to use the information in accordance with this Privacy Policy.

#### 2. HOW DO WE USE YOUR PERSONAL INFORMATION?

We may use your Personal Information for the following purposes, as permitted by applicable law:

- To operate our business.
- To deliver services, products, and information.
- To maintain and improve our Site.
- To communicate with you and complete and fulfill your requests.
- To perform and enforce contracts.
- To tailor marketing programs and campaigns and conduct market research analysis.
- **Legal Compliance and Interests.** To perform activities necessary to ensure compliance with applicable federal, provincial and other applicable laws, to respond to requests from government authorities, and to protect the legal interests of yours, ours or third parties, such as to protect against fraud.
- Mergers and Acquisitions. In the event that we, or some or all assets related to our Site are acquired by or merged with a third-party entity or in connection with a proposed or actual merger, acquisition, sale, or other change of control, we may use or transfer some or all of the Personal Information that we have collected about you to determine whether to proceed with the transaction and execute the transaction if we decide to do so. We will use your Personal Information as permitted by applicable law and take any steps required by law in connection with these activities.

# 3. HOW DO WE SHARE YOUR PERSONAL INFORMATION?

We may share your Personal Information in the following situations, as permitted by applicable law:

- Within Our Family of Companies. Chiesi and its subsidiary, affiliate, and parent companies may share your Personal Information amongst and between each other for the purposes set forth in this Privacy Policy.
- Service Providers. We share your information with affiliated and unaffiliated service providers as necessary for them to provide services to us, subject to appropriate confidentiality and data protection agreements. Service providers assist us with data analysis, customer service, web hosting, website development and other activities related to the management of our business and provision of our products and services.

- **Legal Compliance.** We will share information for legal reasons as we believe appropriate to: (a) satisfy any applicable law, regulation, judicial process, court order, legal process, or proper government request; (b) enforce any agreement we may have entered into with you; (c) detect, prevent, or otherwise address fraud, security or technical issues; (d) protect against harm (whether tangible or intangible) to the rights, property or safety of ours, our users or the public; and (e) establish or exercise our rights, defend against a legal claim, and investigate, prevent or take action regarding possible illegal activities or a violation of our policies.
- **Mergers and Acquisitions.** We may provide Personal Information to a potential or actual buyer in connection with a proposed or actual merger, acquisition, sale, or other change of control, as described above.
- Aggregate and Deidentified Data. Chiesi may also disclose aggregate or de-identified data that is not personally identifiable to third parties for any purpose.
- **Other Disclosures with Your Consent.** We may ask you to share your information with other recipients not described elsewhere in this Privacy Policy.

# 4. HOW DO WE PROTECT PERSONAL INFORMATION?

We have implemented a variety of security measures and technologies intended to help protect Personal Information from unauthorized access, use, disclosure, alteration, or destruction. Unfortunately, no data transmission over the Internet or data storage system can be guaranteed to be 100% secure. If you have reason to believe that your interaction with us is no longer secure (for example, if you feel that the security of any account you might have with us has been compromised), please immediately notify us by contacting us at <u>ca.privacy@chiesi.com</u>.

# 5. HOW LONG DO WE KEEP YOUR DATA?

We will keep your Personal Information for as long as we are permitted based on the purpose(s) for which it was obtained. We consider the following criteria to determine our retention period: (i) the length of time we have an ongoing relationship with you and provide a Site, information, product, or services to you; (ii) whether there is a legal obligation to which we are subject; or (iii) whether retention is advisable in light of our legal position.

# 6. OUR USE OF SOCIAL NETWORK PLUGINS

We use social plugins ("**Plugins**") of the following online social networks (collectively, the "**Social Networks**") on certain webpages of our Site to provide certain online content and features:

- facebook.com, operated by Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA;
- twitter.com, operated by Twitter Inc., 795 Folsom Street, Suite 600, San Francisco, CA 94107, USA;
- plus.google.com, operated by Google Inc., 1600 Amphitheatre Parkway, Mountain View, California 94043, USA; and
- youtube.com, operated by YouTube LLC, 901 Cherry Ave., San Bruno, CA 94066, USA.

These Plugins are labeled with an icon of the corresponding Social Network.

When you visit a webpage on our Site containing a particular Plugin, your browser establishes a direct connection with the server of the corresponding Social Network. As a result, the Social Network will receive a notification that your browser has accessed that webpage of our Site on which the Plugin appears. In addition, if you interact with that Plugin, such as by clicking Facebook's "Like" button, the corresponding Social Network will receive information about your interaction with that Plugin. If you have logged into your account associated with that Social Network, the Social Network will be able to associate the above information with your account.

Please refer to the privacy statements of the above-listed Social Networks to learn more about the ways in which and purposes for which they collect, use, disclose and process your Personal Information, as well as your choices and rights with respect to their processing of your Personal Information.

# 7. YOUR RIGHTS

You may have rights under applicable privacy laws, including the right to:

- request that we provide you with more specific details about how we process your Personal Information;
- access the Personal Information that we hold about you;
- correct, update and amend the Personal Information that we hold about you;
- restrict our processing of your Personal Information (for example, in the case of direct marketing); and
- withdraw your consent, so that we no longer process Personal Information in ways that you previously consented to.

Please contact our Data Protection Officer at <u>cas.privacy@chiesi.com</u> if you would like to exercise your rights under applicable privacy laws. Please note that we may need to retain certain Personal Information for recordkeeping purposes and/or to complete any transactions that you began prior to requesting a change or withdrawing your consent. This Site is not intended for residents of the European Union.

# 8. WHAT IF YOU DO NOT WANT TO PROVIDE YOUR PERSONAL INFORMATION?

You can always choose not to share your Personal Information with us when prompted to share. If you object to the processing of your Personal Information, or if you have provided your consent to the processing and later choose to withdraw it, we will respect your choice in accordance with our legal obligations. This could mean that we may be unable to perform the actions necessary to achieve the purposes set forth above, or you may be unable to make use of the services and products offered by our Site.

# 9. CROSS BORDER TRANSFERS

The Site is controlled and operated by us from the Canada, and any information you provide to Chiesi through use of the Site may be stored and processed, transferred between and accessed from Canada, the United States, and other countries outside of Canada and the United States which may not guarantee the same level of protection of personal data. We may also provide your personal information to subsidiaries, affiliates, parent companies, and affiliated and unaffiliated service providers located outside of Canada, in

accordance with this Privacy Policy. While your information is in another jurisdiction, it may be accessed by the courts, law enforcement, and national security authorities of that jurisdiction.

# 10. UPDATES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time to reflect changes to our information processing practices. When we change this Privacy Policy in a material way, we will update the effective date at the beginning of the document. We will also provide you with notice of changes and obtain your consent to any such changes where and as required by applicable law. We encourage you to review this Privacy Policy periodically for the latest information on our information processing practices.

# 11. COMMERCIAL ELECTRONIC MESSAGES

We may send commercial electronic messages to you in accordance with applicable laws. If you receive commercial electronic messages from us, in the form of newsletters or other marketing communications, you can opt-out any time by clicking the unsubscribe link at the bottom of the message. You may also opt-out of receiving marketing e-mails at any time by e-mailing your unsubscribe request to ca.privacy@chiesi.com. Even after you opt-out, please allow sufficient time to process your marketing preferences.

# 12. CONTACT US

If you have questions about the processing of your Personal Information or Chiesi data privacy policies or would like to be connected with our Privacy Officer, please contact us at: <u>ca.privacy@chiesi.com</u> or write to us at the following address:

Chiesi Canada Corp. Suite 100E, 3800 Steeles Avenue West Woodbridge, ON L4L 4G9 Attn: Legal Department